

REPAIRING BODIES AND REBUILDING LIVES IN THE ASIA PACIFIC REGION

INTERPLAST ANNUAL REPORT 2013 / 2014









REPAIRING BODIES AND REBUILDING LIVES

INTERPLAST AUSTRALIA & NEW ZEALAND (INTERPLAST) IS A NOT-FOR-PROFIT ORGANISATION WORKING TO IMPROVE THE LIVES OF PEOPLE IN DEVELOPING COUNTRIES WHO ARE DISABLED AS A RESULT OF CONGENITAL OR ACQUIRED MEDICAL CONDITIONS. WE DO THIS BY TRAINING AND MENTORING LOCAL MEDICAL AND ALLIED HEALTH PROFESSIONALS, BUILDING THEIR CAPACITY TO PROVIDE HIGH QUALITY TREATMENT. INTERPLAST ALSO PROVIDES PLASTIC AND RECONSTRUCTIVE SURGERY SERVICES TO PEOPLE WHO WOULD OTHERWISE NOT BE ABLE TO AFFORD ACCESS TO SUCH SERVICES.

OUR VISION

People in developing countries across the Asia Pacific region have timely access to high quality surgical, medical and allied health services.

OUR MISSION

To enhance people's health and wellbeing by enabling access to life-changing reconstructive surgery and related medical services.

OUR PURPOSE

Repairing bodies, rebuilding lives.

OUR VALUES

We respect the values, cultures and perspectives of the countries and people with whom we work.

In all our endeavours, Interplast remains independent of any political or religious affiliations.

We value and harness the support, input and contributions of our volunteers, donors, partners and staff.

OUR GUIDING PRINCIPLES

Interplast delivers and enables surgical and related medical services of the highest standards where patient welfare is always of paramount concern.

Interplast is collaborative in its approach, building partnerships and fostering strategic alliances.

Interplast's development philosophy is underpinned by the fundamental principle that solutions, changes and impact should be sustainable and enduring.

Measuring and understanding the impact of Interplast initiatives is critical to all aspects of the Interplast strategy. Accordingly, transparency, evaluation and accountability are embraced in all Interplast's undertakings.

Interplast responds to needs or opportunities as they arise and as its resources allow. In doing so, Interplast directs its resources and expertise to areas where it can achieve the greatest impact, ideally to those experiencing the greatest disadvantage.

(Extract from Interplast Australia & New Zealand's Strategic Plan July 2013 - June 2018)

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"OVER THE EIGHT YEARS I HAVE BEEN A BOARD MEMBER I HAVE WATCHED INTERPLAST GO FROM STRENGTH TO STRENGTH. EVERY YEAR THERE ARE MORE PROGRAMS AND AN INCREASED EMPHASIS ON TRAINING AND CAPACITY BUILDING. IT IS A PRIVILEGE TO BE A PART OF AN ORGANISATION WHOSE MISSION IS TO REPAIR BODIES AND REBUILD LIVES AND IS DOING JUST THAT." The Hon Dr Kay Patterson Interplast Vice President and Company Director

WE CAN'T DO IT WITHOUT YOU. VISIT INTERPLAST.ORG.AU TO MAKE A DONATION. ALL DONATIONS OVER \$2 ARE TAX-DEDUCTIBLE

CELEBRATING A GREAT YEAR AT INTERPLAST



DAVID INGLIS President Interplast Australia & New Zealand

IT GIVES ME GREAT PLEASURE TO PRESENT TO YOU THE INTERPLAST ANNUAL REPORT FOR 2013/2014. IT HAS BEEN ANOTHER BUSY AND EXCITING YEAR, FULL OF ACHIEVEMENTS.

The most significant of these is being awarded full accreditation as part of the Australian NGO Cooperation Program (ANCP). Through the program the Department of Foreign Affairs and Trade (DFAT) partners with Australian development NGOs, who implement their own development and poverty alleviation programs overseas.

Interplast has been working towards full accreditation over a number of years, a rigorous process that has provided the organisation with an opportunity to enhance our systems and strengthen our internal governance procedures and protocols.

Receiving full accreditation is recognition of Interplast's professionalism and maturity as an organisation and confirmation of our ability to deliver quality development outcomes. It places us in an excellent position to develop our programming and impact further over the coming years.

Next year and into the future our key priority will continue to be on training and mentoring local medical personnel in the countries which we work. Building the capacity of local medical professionals and developing sustainable health systems in our partner countries is paramount to achieving our mission. Our goal is to enhance people's health and wellbeing by enabling access to life-changing reconstructive surgery and related medical services.

A personal highlight for the year was the opportunity to travel in February with an Interplast volunteer team to Vientiane, Laos. The two-week program focussed on burns management surgery and mentoring, with 193 patients having consultations and 68 receiving surgery. Having the opportunity to again see our team in action, to witness their commitment and dedication. to see first hand the life-changing impact of our work was extremely rewarding and made me proud of my role as President of this great organisation.

Interplast Ambassador, Turia Pitt, also joined the team as an observer on the Vientiane program in February. Turia is an amazing woman and a great inspiration. Her commitment to raising funds and building awareness of Interplast has had a significant impact on our work. We are delighted to welcome her as our official Ambassador.

Our volunteers make it possible to do our work. The value of their time and expertise is truly immeasurable and we are indebted to their enduring passion for Interplast. They enable us to achieve our vision and objectives. I want to thank each and every one of them for their contributions.

We have a small and fantastic staff team at Interplast. Every member

of the team works to ensure that our programs and activities run smoothly and successfully. I want to particularly thank our CEO, Prue Ingram, who leads the team and the organisation on a daily basis.

I again wish to acknowledge the Royal Australasian College of Surgeons and Rotary who have been involved since the beginning and are a key factor in our ongoing growth and success.

Our Board of Directors and Committee members provide critical strategic advice and oversight of the organisation, and bring a wide range of skills and expertise to the team. During the accreditation process our Board and the Committees gave an extraordinary commitment to achieving our successful accreditation result.

I would like to acknowledge retiring Board members, Ian Carlisle and John Barnes. Ian has served not only as a Board member but also as Chair of the Surgical Committee for many years and has participated in many overseas programs with a particular focus on Indonesia. John has served as a Board member and as Company Secretary. In addition he has made a significant contribution to the Rotarian Committee which forms a vital part of Interplast's structure and operations.

My sincere thanks are extended to all our donors, including major supporters, corporate partners and trusts and foundations. It is the generous support of these individuals and companies that facilitates our work. Each and every donation makes a difference in the lives of those with whom we work.

I am excited and optimistic for the future of Interplast. With your support we are achieving great things and together we will continue to do so over the coming years.

RECEIVING FULL ACCREDITATION IS RECOGNITION OF INTERPLAST'S PROFESSIONALISM AND MATURITY AS AN ORGANISATION, AND CONFIRMATION OF OUR ABILITY TO DELIVER QUALITY DEVELOPMENT OUTCOMES.

> David Inglis President

TOGETHER WE ARE CHANGING LIVES IN THE ASIA PACIFIC REGION



PRUE INGRAM Chief Executive Officer Interplast Australia & New Zealand

INTERPLAST HAS ACHIEVED A GREAT DEAL IN ITS 31 YEARS. I FEEL PRIVILEGED TO CONTRIBUTE TO THIS DYNAMIC ORGANISATION THAT CONTINUES TO DELIVER SUCH GREAT RESULTS.

Achieving full accreditation through the Department of Foreign Affairs and Trade's (DFAT) Australian NGO Cooperation Program (ANCP) was a major achievement for Interplast in 2013/14 and a highlight of the year. Embedding high quality and professional standards across every aspect of the organisation has strengthened Interplast immeasurably. It goes without saying that our volunteers are the essence of Interplast. Their dedication to building sustainable health systems in our partner countries is unparalleled. I hope you will enjoy reading about the impact of their commitment throughout this report.

Together with our Board and staff, our volunteers willingly and enthusiastically accepted the additional requirements needed to achieve full accreditation and I want to thank them for this work.

I would also like to acknowledge and thank our unsung volunteers - the families who rearrange their lives to support volunteers' absences and provide support in many other ways.

Partnerships are integral to Interplast's success. We firmly believe that our best results are achieved through collaboration, and as a result we work with a variety of organisations and professional bodies aligned to our mission and values. These partners bring a wealth of unique skills, knowledge and support to our activities, and it is through these networks and relationships that we are able to achieve great things.

Alongside those mentioned above, the professional partnerships and relationships that exist in the countries where we work have a profound impact on our success. Interplast is driven by a philosophy of responding to local needs and it is through these partnerships that we are able to be a truly valuable resource. I am fortunate to work with an extremely dedicated and professional team. The Interplast Board and Committees support our governance and provide critical advice as well as significant support to me in running the organisation. The staff team is made up of an exceptional group of individuals who contribute a broad range of skills and expertise. I want to acknowledge their commitment and dedication over the course of the year.

The goodwill and passion expressed by all those involved with Interplast is truly humbling. We are honoured to have strong community support from corporate supporters, individuals, Rotarians and community fundraisers. Each of these groups is changing lives through their actions.

We have a clear vision for the future growth and development of Interplast and we look forward to sharing the journey with you.

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"OUR VOLUNTEERS ARE THE ESSENCE OF INTERPLAST. THEIR DEDICATION TO BUILDING SUSTAINABLE HEALTH SYSTEMS IN OUR PARTNER COUNTRIES IS UNPARALLELED."

> Prue Ingram CEO

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A Helping Hand Bangladesh (Dhaka)

After sustaining an injury or receiving surgery on an upper limb, hand therapy is critical to ensuring returned functionality to the patient.

Building the hand therapy skills of overseas medical professionals is a growing area of focus for Interplast. For several years volunteer teams have visited The Centre for the Rehabilitation of the Paralysed (CRP) in Bangladesh, providing training and mentoring to a small team of dedicated hand therapists.

This year, Sumanta Ray, a hand therapist from CRP came to Australia for a three-week program. He spent time at Eastern, Southern and Alfred Health where he received mentoring from experienced therapists in large hospital settings. Sumanta experienced a variety of settings, including seeing patients immediately after injury or surgery; in private hand therapy clinics; and in the burns unit of the Alfred. Additionally, through a scholarship, he attended an Australian Hand Therapy Association conference in Tasmania where he presented and also participated in lectures and workshops.

The key goals for Sumanta's trip were to enhance his skills and knowledge in hand therapy and empower him to take these back to CRP through facilitating training and mentoring of students and other therapists. Sumanta has enjoyed sharing his new skills and knowledge at CRP and has made recommendations on how to improve the patient referral system, which has been a key area of concern.

By training and mentoring local hand therapists from some of the countries we visit, we contribute to the strengthening and fostering of sustainable health systems. We look forward to seeing Sumanta and the team at CRP on our next visit to Bangladesh and reviewing the outcomes of the Interplast training and support provided.



WE'RE EXTREMELY PROUD OF WHAT WE'VE ACHIEVED.

IT'S BEEN ANOTHER BUSY AND REWARDING YEAR AT INTERPLAST. HERE'S A SNAPSHOT OF HIGHLIGHTS FROM THE YEAR.



Receiving full accreditation from DFAT was a wonderful achievement. It was the culmination of many years of work, and great recognition of the evolution of our organisation. Continuing on from 2012/13 we celebrated our 30th birthday with events in Sydney and Perth. The Australian Society of Plastic Surgeons (ASPS) held an event in honour of Interplast's 30th birthday announcing the Plastic Surgery Foundation's Registrar's Scholarship.

We reviewed our partnership agreements and began the process of developing or renewing agreements with key institutions in our partner countries.

Rotary funded their first training focused program activity. The first part of a two-part Nurses Training Program in the Solomon Islands was undertaken which was a great success. As part of a follow-up story on Interplast Ambassador, Turia Pitt, we were featured on 60 Minutes, raising awareness of our important work across the Asia Pacific region.

Memoranda of Understanding were signed with Children First Foundation and the Australian and New Zealand College of Anaesthetists (ANZCA), strengthening our working partnerships with these great organisations.

Following a 12 month training placement in Hobart, supported by Interplast volunteers, Dr Semesa Matanaicake Jnr returned to Fiji in February to re-establish the plastics and burns unit at Colonial War Memorial Hospital. Interplast continues to provide mentoring to Dr Mataniacake. Interplast supported the Centre for Injury Prevention and Research Bangladesh (CIPRB) to conduct an evaluation of the 24 Emergency Management of Severe Burns (EMSB) courses which Interplast has supported in Bangladesh since 2008. The Monitoring and Evaluation and Hand Therapy Working Groups were established to support Interplast's organisational growth and development.

In partnership with long-term corporate supporter, Avant, a medical student competition was developed, creating a unique opportunity for a student to travel to Labasa, Fiji on one of our programs as an observer. The winner gained invaluable insight into the goals and challenges of Interplast's work.

Interplast conducted a formal review of the support provided to the Mongolian Society of Anaesthesiologists (MSA) office and the MSA annual conference, which provides training and ongoing professional development opportunities for anaesthetists throughout Mongolia.



PROGRAM ACTIVITIES











In February 2014, Interplast undertook its first program activity to Masbate Provincial Hospital. During this program 76 local patients received cleft lip and palate surgery.



multiple years.

MYANMAR



In May 2014, Interplast undertook a security assessment in Cagayan de Oro, Philippines with corporate partner Dynamiq (security assessment experts). This resulted in the recommendation that the recommendation that Interplast resume program activities in partnership with new partner JR Borja Memorial Hospital.

PHILIPPINES

Interplast re-commenced its Myanmar program in February 2014, with a structured training and mentoring program that will be implemented over

KEY
COUNTRIES VISITED 2013/14

OUR WORK IN THE ASIA PACIFIC REGION

SOLOMON ISLANDS TONGA SAMOA VANUATU



VIETNAM



MONGOLIA

LA0S

VIETNAM

INDONESIA

NEPAL

MYANMAR

BANGLADESH

SRI LANKA

In May 2014, a team of three volunteers completed Interplast's first program activity in partnership with Da Nang Hospital. The program focused on mentoring local surgical teams in brachial plexus surgery to repair injuries sustained through motorcycle accidents, a common cause of injury in this region. SOLOMON ISLANDS



PHILIPPINES

PNG

In March 2014, a team of three Interplast volunteer educators (two nurses and a podiatrist) spent one week in Honiara for the first of a two-part nurse education visit for 2014. This program activity was funded by Rotary, demonstrating the strong partnership that exists between our organisations.



Interplast's work in Fiji grew with an increased focus on allied therapy, demonstrated through the implementation of mentoring programs in speech pathology and physiotherapy.

BUILDING SUSTAINABLE HEALTH SYSTEMS

FROM INTERPLAST'S EXPERIENCE OF MORE THAN 30 YEARS WE KNOW THAT SIMPLY PERFORMING PLASTIC AND RECONSTRUCTIVE SURGERY IN DEVELOPING COUNTRIES IS NOT THE BEST WAY TO ACHIEVE OUR MISSION.

Interplast has always had a dual focus on performing surgery and building the capacity of local medical staff through training and mentoring activities. In 2013/2014 our commitment to this 'twin-track approach' continued to build.

Interplast's twin-track approach has two key elements. First, we continue to send fully qualified teams of volunteer plastic and reconstructive surgeons, anaesthetists, nurses and allied health professionals to facilitate local medical support and services. This gives patients access to life-changing medical procedures that they would otherwise not have access to or be able to afford. Secondly, we provide resources (human and financial) to deliver direct training/mentoring support to further develop local medical professionals. This occurs through both formal and informal capacity building activities where local staff are mentored and supported to develop skills and expertise using a 'teaching by doing' approach.

In addition to this, we facilitate capacity building activities through exchange of knowledge and/ or professional development opportunities both locally and internationally. This is achieved by assisting universities and professional societies in the recipient countries to develop formal and informal curricula and teaching programs and by the use of scholarship programs. All of Interplast's program activities are developed in response to the needs identified by our local country partners. In this way we ensure that we are providing services and programs that are meaningful and relevant to local needs.

Ultimately, Interplast's development philosophy aims to contribute to the strengthening and fostering of sustainable health systems and local provision of long-term access for local communities to quality health services.





Surgical Mentoring in Melbourne Bangladesh (Dhaka)

Interplast volunteer teams have been visiting Bangladesh since 2004. Dr Tanveer Ahmed, an Assistant Professor of Plastic Surgery in the Department of Plastic Surgery & Burns at Dhaka Medical College Hospital, has participated in many Interplast programs and has been mentored by volunteer teams over many years, including in advanced microsurgery.

This year, Tanveer was the recipient of a Royal Australasian College of Surgeons Scholarship, which included a training placement in Melbourne, supported by Interplast.

Based primarily at Royal Melbourne Hospital, Tanveer had the opportunity over several weeks to work with plastic surgery outpatients, attend operating sessions with emphasis on microsurgical reconstruction, undertake ward rounds and be included in case discussion sessions.

SCHOLARSHIPS & TRAINING ATTACHMENTS

INTERPLAST'S SCHOLARSHIP PROGRAM IS FUNDAMENTAL TO ACHIEVING OUR TWIN-TRACK APPROACH. WITH YOUR SUPPORT OUR SCHOLARSHIPS AND TRAINING ATTACHMENTS ARE CONTRIBUTING TOWARDS BUILDING THE NEXT GENERATION OF MEDICAL LEADERS.

MARSHALL INTERNATIONAL SCHOLARSHIPS

Established to acknowledge the contribution of our inaugural patron and past president of 16 years, Professor Donald Marshall AM. the Marshall International Scholarships complement the activities undertaken by Interplast's volunteers by supporting selected medical personnel to develop and strengthen their area of expertise. Founded following Professor Marshall's resignation, the scholarships are open primarily, through both application and invitation, to residents of our neighbouring countries, who have demonstrated commitment in the field of surgery and allied health services.

KEVIN EGAN TRAVELLING SCHOLARSHIP

This scholarship from Melbourne University was established by Melbourne University Private at the request of Mr Kevin Egan on his retirement. Each year the scholarship facilitates the attendance of an overseas trainee at the Australian Society of Plastic Surgeons Registrars Training Week. The scholarship intends to empower the next generation of practitioners through training and provide an opportunity for links to be developed between future plastic and reconstructive surgeons in several countries.

SIR BENJAMIN RANK SCHOLARSHIP

One of the pioneers of plastic and reconstructive surgery in Australia, Sir Benjamin Rank was instrumental in the establishment of Interplast in 1983. Having served as a Board Director and President from 1985 to 2000, his influence on Interplast's identity is undeniable. In honour of his contribution to the Organisation, an Interplast scholarship in Sir Benjamin Rank's name has been established at the request of his grandson. The scholarship supports surgeons from the Asia Pacific region to visit Australia for a short-term observational placement to develop and strengthen their area of expertise and by extension, strengthen the surgical services in their home country. The first allocation of this scholarship will take place in 2014/15.

Tanveer enjoyed being exposed to a wide range of surgical procedures, surgeons and different ways of approaching surgical problems, techniques, and post-operative management. He was able to observe the scope of training for plastic surgeons and gain insight into the organisation, infrastructure and management of healthcare in Australia. He was grateful for the opportunity to work with some of the best plastic and reconstructive surgeons in Melbourne and be involved in joint research projects with Melbourne University.

Tanveer was particularly impressed with the level of interdisciplinary collaboration. He noted a level of nursing care in Australia that he feels is unfortunately lacking in Bangladesh mainly due to funding constraints.

Tanveer looked forward to the opportunity to apply his new knowledge and skills back in his home country and of working again with Interplast volunteer teams on future visits to Bangladesh.

HAROLD MCCOMB SCHOLARSHIP

Facilitated through the University of Western Australia, this scholarship honours the significant contribution of Interplast volunteer plastic surgeon, Mr Harold McComb, over many years. Established in 2004, the scholarship provides assistance for medical students nominated by the University of Western Australia to undertake their elective placement in a developing country. IN 2013/2014 WE PROVIDED A RANGE OF PROFESSIONAL DEVELOPMENT OPPORTUNITIES FOR OVERSEAS MEDICAL PERSONNEL, REINFORCING OUR DEVELOPMENT APPROACH. THIS INCLUDED TRAINING ATTACHMENTS WHERE INTERPLAST SUPPORTED INDIVIDUALS TO TRAVEL FROM THEIR BASE LOCATION TO PARTICIPATE IN A TRAINING ACTIVITY OR TO JOIN AN INTERPLAST TEAM.

ACTIVITY	OVERSEAS MEDICAL PROFESSIONALS
Australian Society of Plastic Surgeons (ASPS) Plastic Surgery Registrar's conference (Perth), supported by Interplast Kevin Egan Scholarship	Dr Asrofi Surachman (Indonesia)
Royal Australasian College of Surgeons (RACS) Annual Scientific Congress (Singapore) supported by Marshall International Scholarship	Dr Mohammad Rabiul Karim Khan Papor (Bangladesh), Dr Myitzu Win (Myanmar), Dr Surendra Jung Basnet (Nepal), Dr Hettige Amila Ruwan Prasad Siriwardana (Sri Lanka) & Dr Tran Anh Tan (Vietnam)
Interplast Applied Reconstructive Surgical Skills Workshop (Hobart), supported by volunteers Dr Simon Thomson, Dr Michael Klaassen, Mr Simon Donahoe, Dr William Blake and Dr Michael Thomson	Dr Semesa Matanaicake (Fiji), Dr Petueli Emose (Samoa), Dr Samuel Kemuel (Vanuatu), Dr Kabiri Itaka (Kiribati), Dr Scott Buadromo (Fiji), Dr Tevita Tuungafasi (Tonga), Dr Clay Siosi (Solomon Islands), Dr Pita Sovanivalu (Fiji), Dr Ronal Kumar (Fiji)
Hand Therapy Professional Development (Melbourne), supported by volunteers Ms Yvonne Fellner and Ms Kylie Harrison	Dr Sumanta Ray (Bangladesh)
Anaesthesia Professional Development (Ballarat), supported by volunteer Dr John Oswald	Dr. Agnes Hanna Liwe & Dr. Yuniar Yogatrianasari (Indonesia)
Microsurgery Professional Development (Melbourne), supported by volunteers Mr Russell Corlett & Professor Mark Ashton	Dr Tanveer Ahmed (Bangladesh)
Samoa Plastic and Reconstructive Surgical Activity (Apia)	Dr Dyxon Hansell (Samoa)
Labasa Plastic and Reconstructive Surgical Activity (Fiji)	Dr Rachna Ram (Fiji)
Vanuatu Plastic and Reconstructive Surgical Activity (Port Vila)	Dr Samuel Kemuel (Vanuatu)
Phonsavan Plastic and Reconstructive Surgical Activity (Laos)	Dr Vanpheng Norasingh, Ms Onesy Sayavong, Ms Maniphet Soydala, Dr Khingphouthone Saythala, Dr Khamphai Phimphaphanh (Laos)
Mt Hagen & Alotau Plastic and Reconstructive Surgical Activity (Papua New Guinea)	Dr Morath Maire (PNG)

Training the next generation of surgeons Sri Lanka (Colombo)

"The local Plastic Surgery team in Sri Lanka are incredibly friendly and hospitable. They work very hard, learn quickly and are excellent surgeons. If they are enabled to, they can provide surgical care of a standard equivalent to anywhere else in the world." – Dr Charles Davis, Craniofacial Surgeon (Wellington) and Interplast volunteer.

Interplast commenced training and education in general plastic and reconstructive surgery in Sri Lanka in 2001. In addition to this, our assistance with the establishment of craniofacial services and training was sought several years ago. Craniofacial surgery is a surgical subspecialty that deals with congenital and acquired abnormalities of the skull, face, neck and jaw. In June 2014, our fourth craniofacial program visit to Sri Lanka was undertaken.

Over the years, through the support of Interplast teams in Colombo, increasingly complex cases have been treated and consultations undertaken for a wide range of cases. This has provided excellent opportunities for our local partners to develop expertise in the specialised procedures.

There are encouraging signs that our contribution to training and education is building capacity for the longer term. In 2007 there were seven consultant plastic surgeons servicing a population of around 21 million. Now there are thirteen. Several registrars from 2007 are now consultants and a new batch of registrars are currently undergoing training.

Through the support of Interplast a Sri Lankan plastic surgeon, Dr Gayan Ekanayake, spent a year completing further surgical training in Australia, including six months with the craniofacial team at the Royal Children's Hospital in Melbourne.

Gayan has returned to Sri Lanka and can now independently perform a range of complex craniofacial procedures. Gayan is helping to develop local craniofacial services.



"THERE WERE MANY WONDERFUL HIGHLIGHTS DURING MY INTERPLAST EXPERIENCE, BUT NONE MORE SO THAN BEING ABLE TO ASSIST A TALENTED TEAM TO PROVIDE CARE TO PEOPLE IN MY OWN HOME COUNTRY, SRI LANKA. WE WERE ABLE TO PROVIDE A SERVICE THAT WAS UNAVAILABLE IN THE PAST DUE TO LACK OF TRAINING AND EXPERIENCE IN THE AREAS OF NEURO-PLASTIC SURGERY. WE TREATED A NUMBER OF UNDER-PRIVILEGED PEOPLE WHO HAD BEEN WAITING MANY YEARS FOR TREATMENT AND WHO WERE UNSURE IF THEY WOULD EVER RECEIVE THE SURGERY THEY NEEDED. A LOT OF THESE PEOPLE WERE FROM SMALL VILLAGES AND IT GAVE ME GREAT JOY TO BE ABLE TO OFFER THEM ITHE CARE THEY NEEDED."

Sadun Kithulagoda – Nurse

'KNOWLEI NURSES IS J

WHAT WAS THE HIGHLIGHT OF YOUR INTERPLAST EXPERIENCE OVER THE LAST 12 MONTHS?

"A HIGHLIGHT FOR ME THIS YEAR WAS MEETING A YOUNG BOY IN SUVA WITH AN UNREPAIRED BILATERAL CLEFT LIP AND PALATE, WATCHING HIS CORRECTIVE LIP SURGERY, AND THEN BEING ABLE TO PROVIDE SPECIALISED POST-OPERATIVE FEEDING EQUIPMENT FOR HIM. THIS ENABLED HIM TO FEED EFFECTIVELY, WITHOUT DAMAGING THE REPAIR. ONCE HE HAD SETTLED ON THE WARD, HE WAS QUICKLY BECOMING HUNGRY AND DESPERATE FOR FLUIDS. I WAS ABLE TO STAY WITH HIS MOTHER AND WITNESS THIS YOUNG BOY HAVE HIS FIRST BOTTLE FEED WITH HIS NEW LIP. THE RELIEF ON HIS MOTHER'S FACE WAS PRICELESS." Sarah Florisson – Paediatric Speech

Pathologist

"THE GRATITUDE OF PARENTS, GRANDPARENTS AND PATIENTS IS OVERWHELMING. SO TOO IS SEEING THE IMPLEMENTATION OF BETTER SKILLS AND PRACTICES BY THE LOCAL MEDICAL STAFF FOLLOWING EDUCATION SESSIONS AND MENTORING. THE REWARD IS IN MAKING A LASTING DIFFERENCE." Joanne Oxbrow - Nurse "THE HIGHLIGHT FOR ME IS THE REMARKABLE ACHIEVEMENT IN BANGLADESH. A YEAR AGO, THEY COULD BARELY DO A SINGLE ANASTOMOSIS (RECONNECTION OF TINY VESSELS). AFTER PRACTICING IN THE LABORATORY EVERY MONTH FOR A YEAR, THEY ARE NOW CONFIDENT AND CAPABLE OF PERFORMING MICROSURGERY INDEPENDENTLY. AN OUTSTANDING ACCOMPLISHMENT." **Russell Corlett – Plastic and reconstructive**

surgeon

DGE TRANSITION TO YOUNGER, RESPONSIVE UST SO REWARDING FOR ALL PARTIES". Jan Rice - Nurse

"THE HIGHLIGHT OF MY INTERPLAST EXPERIENCE IN 2014 CAME AT THE END OF OUR NURSING TRAINING PROGRAM IN THE SOLOMON ISLANDS. THE NURSES WERE ASKED TO TELL THE GROUP ONE THING THEY WERE GOING TO IMPROVE ABOUT THEIR OWN PRACTICE FOLLOWING THE WEEK'S EDUCATION. THE WIDE VARIETY AND ENTHUSIASM OF THEIR RESPONSES WERE ENOUGH TO SHOW US THE VALUE OF THE WORK INTERPLAST DOES IN SUPPORTING HEALTHCARE WORKERS TO ACHIEVE GREAT CARE FOR THEIR PATIENTS. IT WAS A PROUD MOMENT FOR ALL MEMBERS OF THE TEAM."

Daisy Sargeant - Nurse

IS ALWAYS A REALLY REWARDING TRIP, AS OUR IMPACT CAN BE GREAT. TREATING THE KIDS WITH CLEFT IS AMAZING -SEEING THEIR SMILES IS REWARD IN ITSELF.THIS TRIP WAS TINGED WITH SADNESS TOO, AS WE LEARNED THAT A WOMAN WE HAD PREVIOUSLY TREATED AND SEEN OVER SEVERAL YEARS HAD SUCCUMBED TO A SECONDARY SARCOMA SINCE OUR LAST VISIT. ON THESE TRIPS, YOU REALLY GET TO KNOW SOME OF THE PATIENTS, AND DEVELOP A BOND. IT'S INCREDIBLY SAD, BUT AT THE END OF THE DAY I GUESS IT'S PART OF THE CYCLE OF LIFE."

"FIJI

Ian Hogarth - Anaesthetist

"IN THE SOLOMON ISLANDS, NURSE LISTINA WAS A VERY SHY STUDENT. HAVING RECENTLY BEEN TRAUMATISED SHE WAS SLOWLY REENTERING NURSING.

ALTHOUGH QUIET, LISTINA RAPIDLY PICKED UP CONFIDENCE AND ADVANCED SKILLS IN DIABETIC FOOT ULCER MANAGEMENT. SHE TOOK CHARGE OF A LONG-TERM OUTPATIENT ERIC, WHO PRESENTED DAILY FOR TREATMENT OF AN ULCER THAT HAD DEVELOPED TWO YEARS AGO AT THE SITE OF HIS PARTLY AMPUTATED FOOT. ON MY RETURN VISIT, LISTINA'S WORK WAS EVIDENT. ERIC WAS ALL SMILES AND EAGER TO SHOW ME HIS FOOT. LISTINA'S CONTINUED TREATMENT HAD HEALED HIS ULCER OF 2 YEARS! ERIC WAS WEARING PROPER FOOTWEAR AND NO LONGER LIVED IN FEAR OF LOSING HIS FOOT AND HAVING TO TRAVEL TWO HOURS EVERY DAY TO THE HOSPITAL FOR WOUND DRESSING CHANGES. HE WAS A HAPPY MAN AND I WAS A VERY PROUD 'TEACHER'. "

Nikki Frescos – Allied Health

























IN 2013/14: 16 COUNTRIES ACROSS THE ASIA PACIFIC REGION

THIS YEAR, THROUGH OUR COUNTRY PROGRAMS WE HAVE DELIVERED A DIVERSE RANGE OF PROGRAM ACTIVITIES. FROM PLASTIC AND RECONSTRUCTIVE SURGICAL PROGRAMS TO TRAINING AND MENTORING ACTIVITIES, IT'S ALL PART OF OUR EFFORTS TO BUILD SUSTAINABLE HEALTH SYSTEMS FOR THE FUTURE.

BANGLADESH

Country Coordinator: Mr Russell Corlett

Six activities were undertaken in Bangladesh this year, with a strong focus on capacity building. Interplast supported the Centre for Injury Prevention and Research Bangladesh (CIPRB) to conduct an evaluation of the 24 Emergency Management of Severe Burns (EMSB) courses that Interplast has supported in Bangladesh since 2008.

In Chittagong, an Essential Pain Management (EPM) course was undertaken training rural participants and training rural trainers to continue to run courses in the area.

Two Interplast volunteer hand therapists travelled to the Centre for Rehabilitation of the Paralysed (CRP) in Bangladesh to reinforce the development of sustainable local training.

A team of five Interplast volunteers undertook a program in Dhaka Medical College Hospital (DMCH), where 42 local plastic surgeons received advanced microsurgery mentoring (with one teaching case), and 90 nurses received training in patient care and operation preparation, as well as in-theatre and post-operative patient management.

Two mentoring programs were supported, enabling a plastic surgeon, Dr Tanveer Ahmed, and a hand therapist, Sumanta Ray, to come to Australia to learn a range of techniques, treatments and systems from Interplast volunteers.

Additionally, Dr Papon was the recipient of a Marshall International Scholarship supporting his attendance at the Royal Australasian College of Surgeons (RACS) Annual Scientific Congress in Singapore. Dr Papon was one of a group of Marshall Scholars who presented at the conference.

1 procedure

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1

- 1 consultation
 - mentoring/training activities
 - evaluation activity

FIJI

Country Coordinator: Mr Simon Thomson

Interplast undertook six program activities in Fiji this year. In February, a team of six volunteers completed Interplast's annual activity to Labasa. In total, 29 of the 51 patients consulted received an operation. Local Fijian surgical trainee, Dr Rachna Ram joined the team from Suva, gaining many new skills from the clinical training. Also joining the team was an Australian medical student awarded the opportunity to observe the surgical program through the Interplast/Avant medical student placement initiative.

In June, a team of six volunteers spent one week in Lautoka for a general plastic and reconstructive surgical visit, which saw 37 of the 77 people consulted receive an operation. Local surgical, anaesthetic and nursing staff received invaluable clinical training. The team was joined by Interplast board member Michael Stillwell and two Rotarian observers from clubs in Australia







who generously funded Interplast programs.

Also in June, Interplast ran three concurrent mentoring programs in Suva. The first of these focused on supporting Fijian plastic surgeon Dr Semesa Matanaicake to re-establish the plastics and burns unit at the Colonial War Memorial (CWM) Hospital increasing the surgical skills of both Dr Semesa and his junior colleagues. The second involved a volunteer speech pathologist spending one week at the CWM Hospital training local medical personnel and families in pre- and post-operative care of cleft lip and palate patients. The third program involved a volunteer physiotherapist and hand therapist training local physiotherapy and nursing personnel in crucial treatment for burns and other post-surgical rehabilitation.

Interplast ran the second Applied Reconstructive Surgical Skills Workshop in Hobart, in partnership with the University of Tasmania (UTAS), in June. During this workshop, five Interplast volunteer surgeons taught nine participants from six Pacific Island countries crucial reconstructive surgical skills, directly applicable to their work back in their home countries.

The course was a great success and Interplast is looking forward to continuing this partnership with UTAS in future years. Four of the participants from this course were from Fiji – Dr Semesa Matanaicake (who also provided support to the faculty), Dr Ronal Kumar, Dr Scott Buadromo and Dr Pitu Sovanivalli.

66 procedures

- 128 consultations
- 2 surgical activities
- 4 training activities

INDONESIA

Country Coordinator: Mr Ian Carlisle

Interplast supported two female anaesthetic registrars from Dr Soetomo Hospital in Surabaya to undertake a professional development and mentoring placement at Ballarat Health Services with long term Interplast volunteer, Dr John Oswald.

Interplast supported Dr Asrofi Surachman from the Indonesian Association of Plastic Surgeons (PERAPI) to attend the Australian Society of Plastic Surgeons (ASPS) Registrar's Conference in Perth. The purpose of this visit was to inform plans to introduce a similar conference for Indonesian plastic surgery trainees. In May, Interplast volunteers Dr Tony Penington and Mr Ian Carlisle were invited to attend and present at the PERAPI Annual Conference in Bogor, Indonesia.

This year, Interplast was unable to implement any surgical activities in Indonesia while negotiations regarding a new Memorandum of Understanding with the Indonesian Ministry of Health were taking place. Acknowledgement must be made of the significant amount of support that has been provided to Interplast in this process by Basoeki Koesasi (Interplast volunteer Indonesian liaison officer), Dr Asrofi Surachman, Yuliana Datubua and Shane Bennett (PT Kaltim Prima Coal).

3 training activities

5 training activities

KIRIBATI

Country Coordinator: Mr Miklos Pohl

In February, a team of six volunteers completed a two-week general plastic and reconstructive surgical program activity to Tarawa, Kiribati. In total, 81 of the 137 patients consulted received an operation. Local i-Kiribati medical and nursing staff received clinical training from the team. An Interplast staff member joined the team for the first five days to undertake a planning and evaluation visit, meeting with various local partners to review Interplast programs and plan future activities. Additionally, patients and their families were interviewed on the impact of their operations made possible through Interplast.

In partnership with the governments of Nauru and Kiribati, Interplast supported arrangements for two patients from Nauru to travel to Kiribati to be treated by the Interplast team. For Interplast this was an excellent opportunity to collaborate on a regional basis to achieve significant patient outcomes.

i-Kiribati surgeon Dr Kabiri Tuneti also participated in Interplast's second Applied Reconstructive Surgical Skills Workshop in Hobart in June.

81 procedures

- 137 consultations
- 1 surgical activity
- 1 planning & evaluation activity

LAOS

Country Coordinator: Mr Philip Slattery

In August, a team of Australian volunteers along with volunteers from Mahosot Hospital in Vientiane completed a two-week surgical program activity to Phonsavan, focussed primarily on burns management and cleft operations. In Phonsavan, 141 patients received consultations and 68 received surgery. While providing patients with the opportunity to receive life-changing surgery, this program also enabled significant training and mentoring opportunities for medical personnel from both Mahosot and Phonsavan hospitals.

In February, an Interplast team undertook a two-week program in Vientiane, focussed on burns management surgery and mentoring, where 193 patients were consulted and 68 received surgery. At the same time, a new Memorandum of Understanding between Interplast, the Laos Ministry of Health and Mahosot Hospital was formally re-signed. Interplast Ambassador Turia Pitt, and her partner Michael Hoskin, participated as observers on the program.

Interplast again provided support for a local Mahosot team to undertake an outreach cleft lip and palate program in rural Laos. This year's program activity was undertaken in Attapeu, with 46 patients receiving a consultation, and 31 receiving surgery.

136 procedures

- 334 consultations
 2 surgical activities
 1 planning activity
 1 outreach activity (46)
- consultations, 31 procedures)

MONGOLIA

Country Coordinator: Dr David Pescod

Interplast supports the development of anaesthetic services in Mongolia by working in partnership with the Mongolian Society of Anaesthesiologists (MSA) and the Australian Society of Anaesthetists. Since 2008, Interplast and the ASA have provided financial support for annual operational costs of the MSA and supported the annual MSA Conference, which provides a training and ongoing professional development opportunity for anaesthetists throughout Mongolia. Australian volunteers led presentations and facilitated workshops at the conference. For the first time a number of Mongolian anaesthetists also gave presentations, an encouraging indication of increasing ownership of the conference at a local level. An Interplast staff member travelled to Mongolia to undertake a formal review of the support to the MSA office and the annual conference.

- conference support
- planning and evaluation activity
- office support

MYANMAR

1

1

1

Country Coordinator: Professor Michael Leung

Interplast re-commenced its Myanmar program in February. A structured training and mentoring program will be implemented over a number of years. The initial activity was a visit to the Yangon General Hospital, where a team of four volunteers spent a week providing clinical mentoring to trainee plastic surgeons within the Department of Plastic, Maxillofacial and Oral Surgery. Five patients received surgery as part of this training visit. The Interplast team also presented a number of formal lectures to medical and nursing staff. An Interplast staff member joined the team in Yangon to undertake a planning and assessment visit

meeting with Interplast's stakeholders and local partners.

In May, the second visit took place with a team of four volunteers again spending a week at the Yangon General Hospital, building on the teachings of the earlier visit. During this time, seven patients received operations as part of the training.

Additionally, Dr Win was the recipient of a Marshall International Scholarship supporting her attendance at the Royal Australasian College of Surgeons (RACS) Annual Scientific Congress in Singapore. Dr Win was one of a group of Marshall Scholars who presented at the conference.

- 12 consultations
- 12 operations
- 3 training activities
- 1 planning activity

NEPAL

Country Coordinator: Mr Damien Grinsell

In November, Interplast undertook a program review activity in Nepal. The recommendations made by the review team included continuing advanced microsurgery mentoring support to Nepal and increasing support to local surgeons undertaking cases independently. This support is facilitated via long distance mentoring from Australian volunteers and this year, seven independent cases were successfully completed.

Interplast supported a pilot Emergency Management of Severe Burns (EMSB)



of patients treated in 2013/14



program in Kathmandu, training 70 doctors and nurses over three days from 15 hospitals across Nepal. As a clear demonstration of our development approach one of the local instructors had been trained earlier through participation in an Interplast supported EMSB course in Bangladesh.

Additionally, Dr Basnet was the recipient of a Marshall International Scholarship supporting his attendance at the Royal Australasian College of Surgeons (RACS) Annual Scientific Congress in Singapore. Dr Basnet was one of a group of Marshall Scholars who presented at the conference.

- -----
- 2 training and mentoring activities
- 1 planning and evaluation activity

PAPUA NEW GUINEA

Country Coordinator: Mr Simon Donahoe

In October, Interplast's volunteer Country Coordinator for PNG, Mr Simon Donahoe, spent a week in Port Moresby providing training and mentoring to PNG surgeon and plastics trainee, Dr Morath Maire, and his colleagues. This visit involved patient assessments and in-theatre training as well as formal lectures. Eight of the 32 patients who received a consultation were operated on, with the remaining patients referred for treatment by the local team.

In November, a team of six

volunteers spent one week in Mt Hagen, providing general plastic and reconstructive surgical services and training to the local medical and nursing staff. Dr Maire joined the team from Port Moresby and received substantial in-theatre training. The team conducted 69 consultations and 31 operations.

In March, a team of four volunteers spent one week in Madang, undertaking a surgical visit focused primarily on hand surgery and burns. Sixty patients were consulted with 28 receiving surgery. The local surgeons, anaesthetists and nurses also received training from the team. At the same time a volunteer Interplast hand therapist spent a week training the local allied therapists in skills for rehabilitation of post-surgical patients.

In April, a team of three volunteers spent 10 days in Alotau, alongside Dr Maire, who joined the team from Port Moresby as the second team surgeon. Fifty patients were operated on from the 88 receiving consultations and local medical and nursing personnel received training.

consultations
operations
surgical activities
training activities

PHILIPPINES

Country Coordinator: Dr Michael McGlynn OAM

Our work in the Philippines included two annual general plastic and

reconstructive surgery program activities undertaken in the north and central regions of the Philippines.

In late 2013, a team of seven volunteers completed Interplast's annual program activity to Baguio City. In total, 70 patients received consultations and 63 patients received operations. Surgeries performed consisted of cleft lip and cleft palate repairs, as well as several burn contracture release and skin graft cases. Eighty percent of operations were performed on children aged 10 and under. Forty local nurses received anaesthesia assistant training.

In February, Interplast conducted its first program activity to Masbate Provincial Hospital. During this program 76 local patients received consultations, and 69 received cleft lip and/or palate surgeries.

In May, Interplast undertook a security assessment in Cagayan de Oro, Philippines in partnership with Dynamiq (risk management experts), which resulted in the recommendation that Interplast resume program activities with new partner JR Borja Memorial Hospital.

- _____
- 132 procedures
- 146 consultations
- 2 surgical activities
- 1 planning and evaluation activity

SAMOA

Country Coordinator: Dr Benjamin Norris

In September, a team of five volunteers







completed the annual one-week general plastic and reconstructive surgical program activity to Apia, Samoa. In total, 54 of the 91 patients consulted received an operation.

Samoan surgical registrar, Dr Dyxon Hansell, who was completing his training in New Zealand at the time, travelled across to Samoa to join the Interplast team for the duration of the visit, and received substantial clinical training from the Interplast surgeons. Local anaesthetic and nursing staff also received training and mentoring both within the operating theatre and on the wards.

Samoan surgeon Dr Petueli Emose participated in Interplast's second Applied Reconstructive Surgical Skills Workshop in Hobart, in June.

54 procedures

91 consultations

1 surgical activity

SOLOMON ISLANDS

Country Coordinator: Dr Darrell Nam

In March, a team of three Interplast volunteer educators (two nurses and a podiatrist) spent one week in Honiara for the first of a two-part nurse education visit for 2014. The team worked with 20 local nurses providing essential training focusing on patient assessment and documentation, basic life support, ward organisation, wound care and management of the diabetic foot. The second part of this visit was scheduled for May, however, was postponed to October 2014 due to flooding in Honiara.

As a result of flooding, the annual Interplast two-week general plastic and reconstructive surgical visit to Honiara and Gizo was also postponed.

Solomon Island surgical registrar Dr Clay Siosi participated in Interplast's second Applied Reconstructive Surgical Skills Workshop in Hobart, in June.

1 training activity

SRI LANKA

Country Coordinator: Mr Randall Sach

In July, two Interplast volunteers undertook a hand mentoring program activity to Colombo for one week, which included 11 consultations and 4 operations as teaching cases. The program included hand surgery and hand therapy workshops, as well as two days of operations, providing opportunities for formal and informal training and mentoring.

In June, a four-person volunteer team from New Zealand, including a neurosurgeon, undertook a one-week craniofacial mentoring program in Colombo (the fourth delivered by Interplast). During this program, 44 patients received a consultation, with 14 surgeries being undertaken. Thirteen of these operations were assisted by, and one, was led by a local plastic surgeon.

Additionally, Dr Siriwardana was the recipient of a Marshall International Scholarship supporting his attendance at the Royal Australasian College of Surgeons (RACS) Annual Scientific Congress in Singapore. Dr Siriwardana was one of a group of Marshall Scholars who presented at the conference.

- 18 procedures
- 55 consultations
- 2 surgical mentoring activities
- 1 training activity

TONGA

Country Coordinator: Mr David Morgan

In October, a team of six volunteers completed the annual one-week general plastic and reconstructive surgical program activity to Nuku'alofa, Tonga. In total, 34 of the 77 patients consulted received an operation. Tongan surgeons, surgical registrars and nursing staff received training and mentoring both within the operating theatre and on the wards.

Tongan surgeon Dr Tevita Tuungafasi also participated in Interplast's second Applied Reconstructive Surgical Skills Workshop in Hobart, in June.

34 procedures

77 consultations

1

surgical activity

#29 TRAINING & MENTORING ACTIVITIES





56% of all our patients who received treatment were under the age of 1

VANUATU

Country Coordinator: Dr Ian Holten

In June, a team of five volunteers completed the annual one-week general plastic and reconstructive surgical program activity to Port Vila, Vanuatu. In total, 29 of the 47 patients consulted received an operation. Ni-Vanuatu surgeons and surgical registrars, anaesthetic and nursing staff received training and mentoring both within the operating theatre and on the wards.

Ni-Vanuatu surgical registrar Dr Samuel Kemuel travelled from Fiji, where he is completing his training, to join the team for part of the visit, before travelling to Australia to participate in Interplast's second Applied Reconstructive Surgical Skills Workshop in Hobart.

29 procedures

47 consultations

1 surgical activity

VIETNAM

Country Coordinator: Dr James Masson

Interplast undertook two surgical mentoring activities in Vietnam this year. In May, a team of three volunteers completed Interplast's first program activity in partnership with Da Nang Hospital, Da Nang. Microsurgery mentoring was identified as a priority during a needs assessment in 2012 and as a result the 2014 program focused on mentoring local surgical teams to repair specific types of motorcycle accident injuries (repairing stretched or torn nerves). During this one-week program, 19 patients received a consultation and 7 received surgery, with local plastic surgeons assisting in all surgeries.

In June, a team of volunteers undertook a burns mentoring program in partnership with Cho Ray Hospital, Ho Chi Minh City. During this program, 29 patients received a consultation, and 17 received surgery. The surgeries consisted of releasing skin contractures on the hands, lower limb and necks. During this program, a volunteer hand therapist undertook an assessment of local hand therapy services and provided workshops for local therapists to develop skills for improving post-operative rehabilitation.

Additionally, Dr Tan was the recipient of a Marshall International Scholarship supporting his attendance at the Royal Australasian College of Surgeons (RACS) Annual Scientific Congress in Singapore. Dr Tan was one of a group of Marshall Scholars who presented at the conference.

24 procedures

- . 48 consultations
- 2 surgical mentoring activities
- 1 hand therapy assessment activity
- 1 training activity











OUR VOLUNTEERS MAKE IT ALL POSSIBLE

INTERPLAST'S VOLUNTEERS ARE THE HEART AND SOUL OF OUR ORGANISATION.

Taking time out of their busy schedules to undertake our program activities, their commitment to building the capacity of local medical professionals in our partner countries is unwavering. There are those who have volunteered with us for many years, along with those who have joined us for the first time this year. We want to thank each and every one of them for their hard work throughout the year.

Alongside those who work on our program activities, a small and dedicated group of office volunteers assist with the day-to-day running of the organisation.

VOLUNTEERS 2013/14

Agadha Wickremesekera (NZ) Alan Goodey (NZ) Alan Wallace Alison Jansz Alison Jarman* Alwena Willis* Amanda Baric Anand Ramakrishnan Andrew Jowitt Angela Hickman* Anna Kane* Anna Negus* Anna Pederson Anne Darton Annie Porter Anthony Penington* Ashit Das* Basoeki Koesasi (Indonesia)* Benjamin Norris Caitriona McGann* Cameron Morgan* Catherine Gorr Charles Davies (NZ) Charles Baillieu* Chris Hunter Chris Lowry **Christine Parker Christine Wheeler** Christopher Adams (NZ)* Craig Mackinnon (NZ) **Daisy Sargeant*** Damien Grinsell

Dan Rowe David McCoomb* David Millis David Morgan David Pescod David Vyse David Ying Deirdre McGlynn **Diana** Crossing **Douglass Wheen** Elmo Mariampillai Emma Fernandes* Frank Kimble* Gillian Bathgate **Gillian Dickinson** Graham Sellars Hollie Janzen Ian Hogarth Ian Holten Ian Taylor Indu Kapoor (NZ) Jaeme Zwart James Leong James Masson James Savundra Jan Rice Jane Aitken* Jane Widdowson (NZ)* Jason Chou* Jennifer Brennan Jennifer Ball Joanne Oxbrow

John Oswald Judith Morrin Kathleen Minchin Kay Suter Kelly Waddell Kevin Ho Kirrvn Lowe* Kirstie MacGill Kylie Harrison Leonie Simmons Linda Upton (NZ) Lindsay McBride Liz Bashford Luke Bromilow* Mark Duncan-Smith Mary-Jane Laing Michael Leung Michael Lo* Michael McGlvnn Michelle Skrivanic Michael Klaassen (NZ) Miklos Pohl Mirjam Bar Moira Rush Narayan Prasad* Nelly Hartley* Nikki Frescos* Penelope Clunies-Ross* Peter Haertsch Peter Maitz Peter Maloney Philip Slattery

Randall Sach Rashmi Patel* Rhonda Keenan Richard Wong She (NZ) Rob Grace Robert Boyle Robert Buckland Robert Stunden **Robyn Price** Roger Goucke **Russell Corlett** Sadun Kithulagoda (NZ)* Samantha Jervios Sarah Bennell* Sarah Florisson* Scott Ferris Scott Fortey Sean McManus

Shannon Muir* Sian Griffiths Simon Donahoe Simon Thomson Simone Kairouz Siobhan Connelly Stefan Sabato Stephen Leung Sue McMillan Suzanne Wills Suzy Cook Tanya Karal Tessa Marshall William Blake Yayoi Ohashi* **Yvonne Fellner**



Our Country Program Coordinators deserve a special mention. In addition to travelling for program activities, Country Program Coordinators volunteer their time to support the Interplast Programs Team, providing advice and input into country program planning. In many cases they have strong and enduring relationships with local medical professionals in their nominated countries.

COUNTRY CO-ORDINATORS 2013/14

Demale de als	Duesell Carlett
Bangladesh	Russell Corlett
Fiji	Simon Thomson
Indonesia	Ian Carlisle
Kiribati	Miklos Pohl
Laos	Philip Slattery
Mongolia	David Pescod
Myanmar	Michael Leung
Nepal	Damien Grinsell
Papua New Guinea	Simon Donahoe
Philippines	Michael McGlynn
Samoa	Benjamin Norris
Solomon Islands	Darrell Nam
Sri Lanka	Randall Sach
Tonga	David Morgan
Vanuatu	Ian Holten
Vietnam	James Masson

"THE GOOD OUTCOMES WHICH WE HAVE ACHIEVED IN THE LAST YEAR ARE A REFLECTION OF THE EXCELLENT 'WHOLE TEAM APPROACH' WE HAVE. THIS INVOLVES THE INTERPLAST STAFF, VOLUNTEERS, OUR LOCAL PARTNERS, OUR DONORS AND OUR BOARD." Ian Carlisle, Interplast Board Member

* Denotes volunteer who participated in an Interplast activity for the first time in 2013/14.

"IF YOU GIVE A MAN A FISH, YOU FEED HIM FOR A DAY. IF YOU TEACH HIM HOW TO FISH, YOU FEED HIM FOR A LIFETIME.

THREE YEARS AGO, A PROMISING YOUNG FIJIAN SURGEON, DR SEMESA, SPENT TIME IN THE PLASTIC SURGERY DEPARTMENT IN HOBART. A YEAR BECAME TWO, AND HE RECEIVED AN EXCELLENT GROUNDING. WHEN HE RETURNED HOME, INTERPLAST SENT ME TO SUVA TO SUPPORT HIM IN SETTING UP A PLASTICS DEPARTMENT. A MICROSCOPE KINDLY DONATED BY HOBART PRIVATE HOSPITAL HAS ARRIVED AND DR SEMESA HAS DONE HIS FIRST SUCCESSFUL FREE FLAP INDEPENDENTLY. HE'S SETTING UP A FINE UNIT AND DEALING WITH VERY CHALLENGING REFERRALS. IT'S THE HIGHLIGHT OF MY CAREER SO FAR. THE FISH ARE ABUNDANT AND FIJI HAS BENEFITED."

> Frank Kimble Plastic and Reconstructive Surgeon

SUCCE MONGOL IS THERE DEVELOPING / STATUS OF ANA

WHAT WAS THE HIGHLIGHT OF YOUR INTERPLAST EXPERIENCE OVER THE LAST 12 MONTHS?

"THE ADRENALIN AND CAMARADERIE WITHIN OUR TEAM WHEN HELPING SO MANY CHILDREN - 102 PROCEDURES IN 9 DAYS" Kevin Ho Plastic and Reconstructive Surgeon

> "INTO THE RECOVERY ROOM WITH ANOTHER LITTLE FACE REPAIRED, SO NOW HER MOTHER WILL BE PROUD TO SHOW THE WORLD" Lindsay J. McBride Anaesthetist

"BEING PART OF DELIVERING SUCH A SSFUL ANAESTHETIC TRAINING PROGRAM IN LIA IS INCREDIBLY REWARDING. THE EVIDENCE THAT THE KNOWLEDGE AND SKILLS WE ARE ARE IMPACTING ON ANAESTHESIA PRACTICE, THE ESTHESIA, AND PATIENT SAFETY IN MONGOLIA." David Pescod – Anaesthetist "BEING OUTSIDE OF MY COMFORT ZONE FOR TWO WEEKS, EXPANDING MY BOUNDARIES DAILY AND KNOWING THAT THE LOCAL ANAESTHETIC SCIENTIFIC OFFICERS AND TECHNICIANS DO THIS EVERY SINGLE DAY WITH MUCH LESS EQUIPMENT, MEDICATIONS AND TRAINING. I LEARNT AS MUCH AS THEY LEARNT FROM ME. I HOPE TO CONTINUE TO BE ABLE TO CONTRIBUTE YEARLY TO THIS WONDERFUL CAUSE."

Jason Chou - Anaesthetist

"SO MANY

HIGHLIGHTS BUT I GUESS THE BEST THING IS THE SMILES! THE SMILES OF BEING WELCOMED TO THE HOSPITAL WHERE YOU ARE WORKING, OF STAFF ANTICIPATING LEARNING, OF VOLUNTEERS BEING ABLE TO GIVE TIME AND SKILLS, OF CHILDREN HAVING THEIR LIVES CHANGED AND ESPECIALLY OF MOTHERS AND GRANDMOTHERS SEEING THEIR CHILDREN TRANSFORMED. IT TRULY DOES WARM THE HEART.

> THANK YOU EVERYONE FOR THE WONDERFUL EXPERIENCE Jenni Brennan – Nurse

> > "ONE OF

MY HIGHLIGHTS WAS THE 2ND PACIFIC ISLANDS SURGEONS FLAP COURSE HELD AT THE UNIVERSITY OF TASMANIA'S STATE OF THE ART MEDICAL SCHOOL. IT SAW US DELIVER TO A FURTHER NINE PACIFIC ISLAND SURGEONS AND TRAINEES (FROM FIJI, SAMOA, TONGA, KIRIBATI, VANUATU AND THE SOLOMONS) THE ANATOMY AND SURGICAL SKILLS FOR RECONSTRUCTIVE SURGERY, SO THAT THEY CAN BEGIN TO THINK LIKE PLASTIC SURGEONS WHEN FACED WITH THE WOUND CLOSURE CHALLENGES IN THEIR OWN COUNTRIES." Michael Klaassen (FRACS) Plastic and Reconstructive Surgeon

"LOOKING INTO THE EYES OF OUR PATIENTS' MOTHERS. WHAT THEY EXPRESS CROSSES ALL LANGUAGE BARRIERS.

THIS LAST TRIP TO TONGA MY HEART WELLED UP WITH PRIDE AS THE YOUNG BURN VICTIMS WHO INITIALLY WE MET AS CHILDREN RETURNED WILLINGLY NOW AS YOUNG MEN. I ACKNOWLEDGE THEIR COMMITMENT TO SELF-CARE. WITHOUT THIS OUR DUTY CANNOT SUCCEED. THEIR BRAVERY IS TO BE ADMIRED. THEIR SMILES ADORED."

Suzanne Wills - Nurse

























ACKNOWLEDGING OUR LOCAL PARTNERS

A wide range of institutions and organisations in our partner countries make it possible for Interplast to undertake our work across the Asia Pacific region. Without their support we could not achieve what we do. We want to acknowledge their commitment to Interplast and thank them for their ongoing support. The hospitals, training institutions and health centres who host our visiting surgical and training teams are instrumental to achieving our mission.

Australian embassies and high commissions in the countries in which we work provide invaluable support. On a practical level they facilitate customs permits, source interpreters and assist with shipping of equipment and supplies. In addition to this they generate local media to raise awareness of visiting teams and support our teams through a range of formal and social events while they are in-country.

In many of our partner countries we are assisted by local government departments and officials who invite our teams to implement program activities in partnership with local hospitals and facilitate these arrangements.

Local non-government organisations, businesses and community organisations in our partner countries support various aspects of our work, including referring patients to see our surgical teams, covering patient costs, providing follow-up rehabilitative care to those treated by our teams and helping to 'spread the word' locally about our programs.

Finally, our strong partnership with Rotary extends to local clubs who assist with logistics, promote our visits, invite our teams to present at their meetings and host social functions while they are visiting.



An aspiring artist Vietnam (Ho Chi Minh)

Duyen is a 19 year-old woman from Vietnam whose dream is to become an artist.

Whilst preparing a meal for her family in Tien Giang province she accidentally knocked over a gas canister sitting on the bench next to her. The accident caused burns leaving Duyen disfigured and, as a result, she became very shy and withdrawn.

Wanting to do anything possible to improve her recovery and keep her dream of being an artist alive, she determinedly made her own bandages for her arms after being told by a local doctor that it would help the scarring and recovery. Our team of volunteers met Duyen on their trip to Vietnam in June. The team performed surgery to release Duyen's burn scar contractures.

Duyen spoke with us about her future plans which now include studying fine arts at university. She is looking forward to being employed, receiving an income and having the chance to support her family the way they supported her after her accident. Prior to the departure of our volunteer team Duyen gave everyone one of her drawings as a thank you.

IN COUNTRY PARTNERS

Bangladesh	Centre for Injury Prevention and Research Bangladesh (CIPRB)
	Centre for Rehabilitation of the Paralysed (CRP)
	Dhaka Medical College Hospital
Fiji	Colonial War Memorial Hospital (Suva)
	Fiji National University College of Medicine, Nursing and Health Sciences
	Labasa General Hospital (Labasa)
	Lautoka General Hospital (Lautoka)
	Rotary Club of Labasa
	Rotary Club of Lautoka
	Rotary Club of Suva North
	Ruel Foundation Fiji
Indonesia	Batu Hijau Doctors Children Fund
	Indonesian Association of Plastic Surgeons (PERAPI)
	Kaltim Prima Coal (KPC)
Kiribati	Nei Tabera Ni Kai Video Unit
Kiribati	Tobaraoi Travel
•	Tungaru Central Hospital
Laos	Cooperative Orthotic and Prosthetic Enterprise (COPE)
	Laos Mongolian Friendship Hospital (Phonsavan)
	Mahosot Hospital (Vientiane)
	Phu Bia Mining (PanAust Asia)
	Women's International Group (WIG)
Mongolia	Mongolian Society of Anaesthesiologists (MSA)
Myanmar	University of Medicine 1, Yangon
	Yangon General Hospital
Nepal	Model Hospital (Kathmandu)
Philippines	Benguet General Hospital (La Trinidad)
	Committee of German Doctors (Cagayan de Oro)
	Filminera Resources Corporation (PhilGold)
	JR Borja Memorial Hospital (Cagayan de Oro)
	Masbate Provincial Hospital (Masbate)
	Rotary Club of Cagayan de Oro
PNG	Alotau General Hospital (Alotau)
	CPL Group (Port Moresby)
	Madang Modilon Hospital (Madang)
	Mt Hagen General Hospital (Mt Hagen)
	Port Moresby General Hospital (Port Moresby)
	TNT Kenmore (Port Moresby)
	University of PNG School of Medicine and Health Sciences (Port Moresby)
Samoa Salaman Jalamah	Tuapa Tamasese Meaole Hospital (Samoa)
Solomon Islands	Gizo Hospital (Gizo)
	National Referral Hospital (Honiara)
	Rotary Club of Gizo
	Rotary Club of Honiara
Sri Lanka	Batticaloa Teaching Hospital
	Colombo National Hospital
Tonga	Vaiola Central Hospital (Nuku'alofa)
Vanuatu	Port Vila General Hospital
Vietnam	Cho Ray Hospital (Ho Chi Minh)
	Da Nang Hospital

YOUR SUPPORT CHANGES LIVES

We've said it before and we'll say it again - we couldn't do it without you! Alongside our volunteers and our country partners, people like you make it possible for Interplast to repair bodies and rebuild lives in the Asia Pacific region. We consider ourselves very fortunate to have a wonderful group of generous and dedicated supporters committed to our work in developing countries.

Thank you to all our private donors. Every donation, big or small, ultimately enables us to do our work.

A special mention must go to our major supporters whose significant contributions have a lasting impact in the countries where we work. We are grateful to have the ongoing support of Bill and Eileen Doyle, Genie Fiebig and The Honorable Bob Carr.

To all those who make regular ongoing donations to Interplast, your dedicated commitment allows us to plan and build for the future. Thank you.

Interplast enjoys fantastic support from a wide range of community fundraisers in Australia. Groups and individuals participate in marathons and fun runs, hold trivia nights, dinners, auctions, and BBQ's, often involving their schools and workplaces. Thanks to each and every one of you for going the extra mile to raise vital funds and build awareness of our work.

MAJOR COMMUNITY FUNDRAISERS IN 2013/2014

EUREKA CLIMB

The Eureka Climb is one of Interplast's major fundraising events and is a chance for Interplast to promote the wonderful work that we do to a new audience. It's also a chance for our supporters to get involved and actively fundraise on our behalf. Over the last seven years the Eureka Climb has become an iconic Melbourne event, with participants travelling from far and wide to take part. 2013 was no different with over \$240,000 raised for both Interplast and Whitelion.

We would like to thank Eureka Tower, Skydeck, Level 89, King Performance and Whitelion for their ongoing support of this event.

Thank you to Osteoeze for their sponsorship of the event again.

MILES FOR SMILES

In January 2014, Peter Jones, Don Havelburg, Scott Dekker and Ray Lindner (supported by James Cockburn in Australia) embarked on a 63 day, 7500 mile/12,000km charity ride through 8 countries to raise funds and awareness for Interplast. The team rode on vintage Royal Enfield motorcycles through Nepal, India, Bangladesh, Myanmar, Thailand, Laos, and Cambodia, and were then joined by Brad Fry in Perth for their Australian leg to Melbourne. The team raised over \$35,500 for Interplast.

Interplast has also received fantastic support from the following:

- Bond University Medical Student's Society Surgical Interest Group
- Sydney University Surgical Society
- St Vincent's Student Society
- The Schaap Family

Of all patients treated in 2013/14









CHAMPION FOR A GREAT CAUSE



TURIA PITT (pictured with partner Michael Hoskin and local patient) Ambassador Interplast Australia & New Zealand In 2013/2014 we were delighted to welcome the inspiring Turia Pitt as Interplast's official ambassador.

In 2011, Turia suffered horrific burns to 65 per cent of her body when trapped by a grass fire in a 100 kilometre ultra-marathon in Western Australia. Turia fought for her life against extraordinary odds and her journey to recovery is ongoing. Determined to make a difference Turia joined Interplast as a supporter, ambassador, fundraiser and advocate.

"I feel honoured and privileged to be an ambassador for Interplast. If I had been born in a different country, I probably would have died and if not I certainly wouldn't have the quality of life that I have now. There are people in developing countries who don't get that level of care."

During the year, Turia and her partner Michael Hoskin travelled to Vientiane, Laos as observers on an Interplast program activity. Turia was joined by a 60 Minutes team filming a follow-up feature on her journey and highlighting her support of Interplast.

'It was both challenging and

confronting to see kids and adults alike with such horrific injuries – particularly since the injuries would be easily treatable here in Australia.

I believe in Interplast even more now I have seen the tangible impact the organisation has. I have a new-found respect for the surgeons, anaesthetists and nurses who travel to developing countries with the ultimate aim of improving the quality of people's lives.'

The trip fuelled Turia's passion for Interplast and in June, she took on the challenge of trekking the Great Wall of China to raise funds for our work. Turia and her team of 21 incredible participants raised over \$180,000 for Interplast.

On behalf of Interplast we cannot thank Turia enough for her tireless passion, enthusiasm and promotion of our cause.



CHINA TREK PARTICIPANTS:

Ashleigh Badham, Charmaine Barlow, Elizabeth Billing, Emily Bingham, Lissa Bingham, Kristen Briggs, Shae Clayton, Kathryn Eiseman, Shae Hoskin, Mary Kavanagh, Sara Leonardi-McGrath, Abigail McAllum, Kate McCutcheon, Sarah Montefiore, Rebecca Nash, Kim Nugent, Natasha Owers, Rosemary Tan, Allissa Thompson, Nicola Tucker, Tess Wilson.

OUR CORPORATE AND PHILANTHROPIC Supporters

Interplast is extremely fortunate to partner with a range of corporate and philanthropic supporters, dedicated to repairing bodies and rebuilding lives.

Our corporate supporters assist us in so many different ways including providing funding for our program activities, sponsorship, workplace giving, fundraising events, pro bono support, in-kind donations and promoting the Interplast message far and wide. For their ongoing support and commitment to making a difference we'd like to thank:

- Allergan
- Avant
- B.Braun
- CH2
- Device Technologies
- Dynamiq
- Erase Skin Rejuvenation Specialists
- Filminera Resources Corporation
- FirstClick Consulting
- Johnson & Johnson Medical
- Koala Medical
- Liberty Belle Skin Centre
- Phu Bia Mining (PanAust Asia)
- Q-Med
- Stryker
- Vorotek

Alongside these supporters we want to acknowledge the businesses and suppliers with whom we regularly work. Geoff Simkiss, David Syme and Donna Wilson played a vital role in our journey to attain full accreditation. GFM Removals assist our teams by delivering and collecting our equipment from the airport at all hours of the day and night. Air Nuigini, Air Pacific, Singapore Airlines, Qantas and Virgin Australia regularly waive our hefty excess baggage fees, which is a great support. Our designers, Emma and Patrick at Egg Creative provide assistance with our communications, along with our printer, Ability Press. Kristen Tonkin provided support in our fundraising and communications throughout the year. Anthony Denahy continues to assist in the implementation of our electronic patient database.

As always a special thanks to Minter Ellison Lawyers, our solicitors, for their ongoing support in providing pro bono services.

In addition to our corporate supporters a variety of Trusts and Foundations provide integral support for Interplast programs. We wish to acknowledge them and thank them for their support.

- ANZ Trustees Foundation
- ASX Thomson Reuters Charity
 Foundation
- Cabrini Health
- Caterpillar Foundation (Give2Asia)
- Dina Grollo Community Fund
- Planet Wheeler
- The Trust Company

"AVANT IS PROUD TO BE A PARTNER OF INTERPLAST AUSTRALIA & NEW ZEALAND AND TO SUPPORT THE VITAL WORK THEY DO. WE LOOK FORWARD TO EXPLORING NEW WAYS TO BUILD ON THIS RELATIONSHIP IN THE FUTURE."

Wendy D'Souza National Manager, Strategic Partnerships, Avant "JOHNSON & JOHNSON MEDICAL ARE PROUD OF OUR ONGOING PARTNERSHIP WITH INTERPLAST AUSTRALIA & NEW ZEALAND AND THE ROLE WE PLAY IN HELPING THIS TERRIFIC ORGANISATION TO REPAIR BODIES AND REBUILD LIVES." Gavin Fox Smith

Managing Director at Johnson & Johnson Medical ANZ
PARTNERSHIP AND COLLABORATION IS KEY TO OUR SUCCESS

Embedded through Interplast's work is a belief that the greatest outcomes for the in-country partners and patients we work with are achieved through partnership.

We work with a range of professional and like-minded partners, committed to achieving quality outcomes and supporting the advancement and development of plastic and reconstructive surgery in the Asia Pacific region.

We actively seek opportunities to partner with others to make the best use of our resources and theirs, and to avoid duplication of services.

As part of our commitment to best practice we have agreements in place with partners that clearly articulate the partnership relationship, the roles and responsibilities of partners, and how we work together. We want to acknowledge and thank the following for their support:

- Australian and New Zealand Burn Association (ANZBA)
- Australian and New Zealand College of Anaesthetists (ANZCA)
- Australian Hand Surgery Society (AHSS)
- Australian Society of Anaesthetists (ASA)
- Australian Society of Plastic Surgeons (ASPS)
- Children First Foundation
- New Zealand Association of Plastic Surgeons (NZAPS)
- Royal Australasian College of Surgeons (RACS)
- Rotary Oceania Medical Aid for Children (ROMAC)

"IN THE CORRIDOR OF THE OPERATING THEATRES OF MANDANG PROVINCIAL HOSPITAL, A YOUNG THEATRE NURSE QUIETLY ASKS ME TO EXPLAIN THE OPERATION BEING PERFORMED IN THEATRE ONE. SHE'S NEVER SEEN ANYTHING LIKE IT BEFORE. AS THE WEEK GOES ON THE IMPROMPTU CORRIDOR SESSIONS KEEP GROWING IN FREQUENCY AND NUMBERS OF PARTICIPANTS. GREAT QUESTIONS KEEP COMING. I'M IN MY ELEMENT.

Kay Suter – Nurse

An overview of the type of injuries we treated in 2013/2014.









OUR INCREDIBLE PARTNERSHIP WITH ROTARY





ROTARY HOLDS A UNIQUE PLACE IN OUR HISTORY AND IS AN INTEGRAL PART OF OUR FUTURE.

Again this year, Rotary has shown unwavering commitment to our vision, belief in our cause, passion for promoting our work and dedication to fundraising on our behalf. Once again, we have seen increasing donations from all Rotary Districts in Australia and New Zealand enabling us to further our impact across the Asia Pacific.

Thank you to each and every Rotary club and Rotarian who has donated or fundraised for us this year – for your dedication and initiative we are so grateful.

We are also grateful to have all levels of Rotary advocating for our cause, from individuals to clubs, alongside District Governors and District Governors Elect.

We want to make special mention of the Interplast District Chairs across Australia and New Zealand who champion our cause, spreading the word about our work across their districts, visiting and presenting at local Rotary clubs and encouraging clubs and individuals to support us. As our ambassadors your commitment to making a difference is greatly appreciated.

To all members of the Rotarian Committee, thank you for your tireless efforts to promote our work and advise the Board on appropriate Rotary matters. Your knowledge and expertise allow us to continue to build rewarding relationships.

Thanks to all our Rotarian observers who have joined Interplast volunteer teams this year and shared our story after witnessing our work first-hand.

We are delighted to see increasing interest and support from Rotary in our capacity building activities, ensuring the long-term sustainability of our work.

Rotary has been there since the beginning. We're incredibly proud of our partnership and deeply value your continued support of our ongoing work to repair bodies and rebuild lives.

ROTARY DONATIONS FOR 2013/14

D9455

Balcatta Corrigin Crawley Cunderdin Dalkeith East Perth Freshwater Bay Hillarys Kalamunda Karrinyup Mount Lawley Mundaring Nedlands Northam Osborne Park Subiaco Swan Valley West Perth Western Endeavour Private / Business (9) D9465 Armadale Ascot Fremantle Kenwick Direct Debit Project (89 Private & Business)* Palm Beach Rossmoyne Private / Business (3) D9500 Adelaide Northern Yorke Peninsula D9520 Coromandel Valley Flagstaff Hill Morialta Mount Barker Noarlunga Private / Business (2) D9550* Ayr Mossman Tennant Creek D9570 **Bundaberg Sunrise** Gladstone Midday Hervey Bay City Maryborough City Mirani Monto **Rockhampton North** Theodore D9600 Caboolture Redcliffe Sunrise Windsor Private / Business (1)

D9630 Chinchilla **Ipswich** Ipswich North **Redland Sunrise** Toowoomba Private / Business (1) D9640 Mermaid Beach Mudgeeraba Runaway Bay D9650 Boggabri Dorrigo Gunnedah Lightning Ridge D9670 Morisset Singleton on Hunter D9675* Camden Campbelltown Caringbah Concord Corrimal Dapto Fairy Meadow Gymea Holroyd Hurstville Illawarra Sunrise Inaleburn Macarthur Sunrise Rockdale City St George Central Wallacia-Mulgoa Valley Private / Business (3) D9685* Balgowlah Belrose Central Blue Mountains East Gosford Erina Hornsby Penrith Springwood St lves Upper Blue Mountains -Sunrise West Pennant Hills & Cherrybrook Wyong Tuggerah Private / Business (4) D9700 Blayney Boorowa Cowra Griffith **Griffith East** Lockhart

South Wagga Wagga Temora Wagga Wagga Wagga Wagga Kooringal Wollundry -Wagga Wagga Young Private / Business (1) D9710 Belconnen Canberra-Weston Creek Cooma Crookwell Ginninderra Goulburn Mulwaree Pambula D9780* Ballarat East **Ballarat South Bayside Geelong** Beaufort Cobden Colac West Dimboola Drysdale Geelong Geelong East Geelong West Hamilton North Highton Horsham East Kerang Ocean Grove Port Fairy Portland Queenscliffe Terang Torquay Warrnambool Warrnambool Central Warrnambool East Wendouree Breakfast D9780 Interplast C'tee Private / Business (6) D9790 Albury Hume Alexandra Bright Bundoora Lavington Preston Shepparton D9800* Camberwell Echuca Moama Essendon Malvern Melbourne Port Melbourne Prahran Private / Business (15)

D9810

Beaumaris Bentleigh Moorabbin Central Box Hill Chirnside Park Clayton **Dingley Village** Forest Hill **Glen Waverley** Mont Albert & Surrey Hills Moorleigh Moorabbin Mordialloc Noble Park Nunawading Oakleigh Ringwood Upper Yarra Valley Waverlev Private / Business (2) D9820* Bairnsdale Drouin Endeavour Hills Hazelwood Koo Wee Rup-Lang Lang Korumburra Maffra Phillip Island & San Remo* Seaford-Carrum Downs * Traralgon Traralgon Central Yarram Private / Business (1) D9830 Devonport North North Hobart Ulverstone

NEW ZEALAND D9930

Morrinsville D9940 South Wairarapa NZ Districts 9920/9930/9940* Combined donations from multiple clubs

* Denotes

Clubs and Districts who fundraised to support an Interplast program activity in its entirety.



Rotary's support of our philosophy Solomon Islands

Our supporters know that Interplast's work performing life-changing surgery in developing countries is vital.

We are extremely grateful that major supporters, such as Rotary, also recognise how critical the development side of our work is. Our ongoing work training and mentoring medical personnel in the developing countries we visit contributes to stronger, more sustainable health systems and ensures local communities have long-term access to quality health services.

This year, Rotary saw first-hand how their support of our development approach is instrumental in furthering the impact of our work across the Asia Pacific.

Interplast surgical teams visiting the Solomon Islands identified that local nurses felt unprepared and lacking in confidence to manage the care requirements of Interplast patients, leading us to implement a series of comprehensive training workshops. A lack of funding had impeded our ongoing training in this area.

Rotary District 9820 stepped up this year to fund a nurse-training program enabling Interplast to resume delivery of these much-needed training activities.

This year's training was again highly successful, with local nurses gaining skills, knowledge and confidence in a broad range of areas including the provision of CPR. This new-found confidence to apply their knowledge and teach others was summed up well by Nurse Makulata Tuita who commented, "before the training I feel that I don't do the compression properly, I even see one junior doctor doing CPR not to the proper (sic). So now I feel confident and next time I can teach the junior doctor".

Training programs like this empower local staff through education. Building their confidence and capacity contributes to improved patient care. Thanks to the commitment of our major supporters including Rotary this vital work can continue.















THE INTERPLAST TEAM

WE HAVE A GREAT TEAM AT INTERPLAST. IN ADDITION TO OUR VOLUNTEERS AND COUNTRY PROGRAM COORDINATORS, THE BOARD OF DIRECTORS, COMMITTEE MEMBERS AND STAFF ARE A HIGHLY SKILLED GROUP OF PEOPLE, PASSIONATE ABOUT ACHIEVING INTERPLAST'S VISION, MISSION AND OBJECTIVES.

COMPANY MEMBERSHIP

During the period of this report, the Company Membership has been constituted as follows:

Mr Peter Callan - MBBS FRACS MBA Royal Australasian College of Surgeons Nominee

Mr Keith Mutimer - MBBS FRACS Royal Australasian College of Surgeons Nominee

Professor David Watters - MB ChB FRCS (Edinburgh) FRACS Royal Australasian College of Surgeons Nominee PDG John Barnes - District 9810 Rotarian Nominee PDG Brian Guest - District 9465 Rotarian Nominee PDG Kel Hobby - District 9820 Rotarian Nominee The Hon Dr Kay Patterson - PhD BA (Hons) Dip. Ed. MAPsS GAID Independent Nominee

BOARD OF DIRECTORS

During the period of this report, the Board of Directors has been constituted as follows: Mr David Inglis - BA LLB President* Dr Michael McGlynn OAM - MBBS FRACS Vice President* The Hon Dr Kay Patterson - PhD BA (Hons) Dip. Ed. MAPsS GAID Vice President* PDG John Barnes - Real Estate Agent Secretary* Mr John Georgakis - Chartered Accountant Treasurer* Professor Mark Ashton - MBBS FRACS Director Mr Ian Carlisle - DDSc MBBS FRACS Director **PDG Brian Guest - Company Director** Director Mr Keith Mutimer - MBBS FRACS Director Mr Michael Stillwell - MBA (Melb) MAICD Director Mr Paul Sundberg - BA Economics (Hons) and Chartered Accountant (FAC) Director Dr Ross Sutton (retired November 2013) Director

PATRON

Professor Donald R Marshall AM – MBMS FRACS FACS

EXECUTIVE COMMITTEE

The Committee consisting of the Office Bearers* of the Board meets as required.

AUDIT & RISK COMMITTEE

The objective of the Audit & Risk Committee is to assist the Board of Directors to discharge its corporate governance responsibilities in relation to financial affairs and compliance with regulatory requirements.

Mr Keith Mutimer (Chair) Mr John Georgakis Mr Paul Sundberg Mrs Mary Traversa THE FOLLOWING INTERPLAST COMMITTEES WORK CLOSELY WITH THE BOARD-APPOINTED INTERPLAST COUNTRY COORDINATORS TO PROVIDE PLANNING AND GUIDANCE OF ACTIVITIES IN THE NOMINATED COUNTRY AND TO SUPPORT STAFF TO ADMINISTER THE OPERATIONAL ASPECTS OF THESE ACTIVITIES.

SURGICAL COMMITTEE

The objective of the Surgical Committee is to assist the Board of Directors to discharge its corporate governance responsibilities to exercise due care, diligence and skill in relation to surgical and medical issues involved in the implementation of program activities.

Professor Mark Ashton (Chair) Mr Chris Bennett Mr Brendan Butler (resigned Feb 2014) Mr Ian Carlisle Mrs Gillian Dickinson Ms Angela Doherty Ms Catherine Gorr (resigned Nov 2013) Dr Ian Hogarth Mr Ian Holten Mr Nick Houseman Mr Damian Ireland Mr James Leong Associate Professor Michael Leung Dr David Pescod Mr Anand Ramakrishnan Ms Jan Rice (resigned Nov 2013) Mrs Leonie Simmons

PLANNING & EVALUATION COMMITTEE

The Planning & Evaluation Committee provides professional advice and assistance to the Board of Directors in the planning and evaluation of Interplast's country programs and activities and to support the Board to discharge its corporate governance responsibilities in this area in a skillful and diligent manner.

In 13/14 this committee was superseded by the Monitoring and Evaluation Working Group, with a broader focus on monitoring and evaluating the full scope of Interplast's activities.

29

Dr Ross Sutton (Chair) Mr Chris Bennett Mr Russell Corlett Mr Ian Holten Ms Annette McLeod Ms Naanki Pasricha Dr David Pescod Mr Randall Sach Mr Santisouk Phongsavan

ROTARIAN COMMITTEE

The Rotarians Committee provides professional advice and assistance to the Board of Directors in relation to all matters pertaining to our relationship with Rotary Clubs and Districts across Australia and New Zealand.

PDG Brian Guest - D9465 (Chair) PDG John Barnes - D 9810 PDG Anne Brand - D9630 PDG Marie Dorrington - D9500 PDG Ross Forgione - D9630 (resigned November 2013) PDG Kel Hobby - D9820 PDG Peter Murfett - D9830 PDG Peter Signal - D9930 PDG Ray Stewart - D9820 (resigned November 2013) PDG Bernie Walshe - D9800 PDG Glenn Wran - D9675 Mr Michael Stillwell (attendee)

Breakdown of program activities 2013/14:





INTERPLAST STAFF

STAFF TEAM IN 2013/14

Ms Prue Ingram Ms Phyllis Bell Ms Marisa Bilston Mrs Di Gillies Ms Jess Howell Ms Madeleine Jones Mrs Julia Keating Ms Cathy Kirwan

- Ms Christina Leslie Ms Kerry Loyson Ms Anne-Marie Maher Mr Santisouk Phongsavan Ms Kasturi Shanahan Ms Glenda Sherwin-Lane Mrs Leonie Simmons Mrs Amanda Whitty
- Chief Executive Officer **Equipment Assistant Community Relations Officer** Rotarian Coordinator (from March 2014) **Program Activities Coordinator** Policy and Standards Coordinator **Program Activities Coordinator** Communications and Donor Relations Coordinator (from February 2014) **Finance Assistant** Communications Officer (to December 2013) Finance Manager **Program Information Coordinator** Administration Assistant (to March 2014) Rotarian Coordinator (retired March 2014) Equipment and Supplies Coordinator Community and Corporate Relations Manager

"TO CHANGE THE LIFE OF ONE PERSON IS SOMETHING, BUT TO DO SO FOR MORE THAN 30,000 IS A TESTAMENT TO THIS WONDERFUL HUMANITARIAN PROJECT, PROUDLY SUPPORTED BY ROTARY. PLAYING A SMALL PART IN THIS WAS, TO ME, THE HIGHLIGHT OF SOME 15 YEARS INVOLVEMENT WITH INTERPLAST."

PDG John Barnes Interplast Board Member and Company Director

HAND THERAPY WORKING GROUP

Established in 13/14 the Hand Therapy Working Group provides clinical and educational advice and assistance to Interplast on the development and evaluation of Interplast program activities which include components of hand therapy, physiotherapy and burns rehabilitation. This is an increasing area of focus for the organisation.

Ms Jess Howell (Chair) Ms Jane Aarons Ms Jennifer Ball Ms Yvonne Fellner Ms Diana Francis Ms Sharon Goldby Ms Alison Hardman Ms Kylie Harrison Ms Penny McMahon Ms Beth McNeish Ms Kathy Minchin Ms Lisa O'Brien Ms Kerry White

"SEEING THE HAPPY FACES OF PARENTS WHEN THEY ARE REUNITED WITH THEIR CHILD POST-OP HAS TO BE ONE OF THE MOST REWARDING PARTS OF WORKING AT INTERPLAST." Amanda Whitty Corporate & Community Relations Manager

MONITORING AND EVALUATION WORKING GROUP

In 13/14 Interplast's Planning and Evaluation Committee was replaced by the Monitoring and Evaluation Working Group. The group has an increased role in providing professional advice and assistance to Interplast in monitoring and evaluating all Interplast's activities and functions.

Ms Prue Ingram (Chair) Ms Jess Howell Ms Julia Keating Ms Anne-Marie Maher Ms Anna Powles Dr Ross Sutton Ms Amanda Whitty

Inspiring a surgical registrar Fiji



It was as a young surgical registrar that Dr Rachna Ram was first inspired by the work of Interplast volunteer teams coming to Fiji. Upon hearing of the impending arrival of an Interplast team, Rachna would ensure she was there to observe the team at work and learn as much as possible.

Now a 4th year Masters of Medicine (Surgery) candidate, at the Fiji School of Medicine in Suva, Rachna's dream of working alongside Interplast teams in a more formal capacity has become a reality.

In 2013, Rachna was one of the surgical registrars assigned to work with the volunteer Interplast team visiting Suva, and again in Lautoka a few months later. Less than 12 months later, she was sent to Labasa again joining an Interplast volunteer team as part of her training.

In June 2014, Rachna was working at a hospital in Lautoka when another volunteer team visited. For the second time, the Lautoka team had a chance to witness Rachna's skills, knowledge and commitment and were keen for her to pursue her interest in plastic surgery. They supported Rachna in securing a one-year placement in Wellington to further develop her skills and knowledge. Rachna is delighted to be currently working in Wellington alongside two members from the Lautoka team – Craig Mackinnon and Chris Adams.

Commenting on her experiences learning from Interplast volunteers, Rachna recently said, "I have been inspired by the visiting Interplast teams and in particular Mr Mackinnon, Mr Beagley and Mr Adams. The Interplast surgeons have taught me so much and now have given me this once in a lifetime opportunity to learn at the prestigious Hutt Hospital Plastic Unit which mentors plastic surgery fellows from all over the world.

This placement has also given me the opportunity to see the work of Professor Swee Tan who is world famous for his work on haemangiomas and heads Gillies McIndoe Research Institute. All the surgeons at Hutt hospital are helping me learn as much as I can during my time here. Interplast chooses the best surgeons for our countries who also just happen to have big hearts for the local trainees and the patients. They give back so much to our communities and ask for nothing in return. It is an honour and a privilege to be part of the work Interplast does."

Once her training placement in Wellington is complete, Rachna will return to Fiji to pursue her passion for plastic surgery with the local surgical team. She is looking forward to both working with local patients, and sharing her skills and knowledge with the next generation of medical leaders.

INCOME STATEMENT

FOR THE YEAR ENDED 30 JUNE 2014

Donations and gifts – monetary1,257,8351,192,39Donations and gifts - non-monetary59,32565,45Legacies and bequests33,20837,35Grants-DFAT (AusAID)163,166		\$	\$
Donations and gifts - non-monetary59,32565,45Legacies and bequests33,20837,35Grants-DFAT (AusAID)163,166136,83	REVENUE	2014	2013
Legacies and bequests 33,208 37,35 Grants - DFAT (AusAID) 163,166 136,83	Donations and gifts – monetary	1,257,835	1,192,390
Grants 163,166 136,83	Donations and gifts - non-monetary	59,325	65,456
- DFAT (AusAID) 163,166 136,83	Legacies and bequests	33,208	37,350
	Grants		
	- DFAT (AusAID)	163,166	136,834
- Other Australian - RACS 125,037 236,62	- Other Australian - RACS	125,037	236,623
- Other Australian 380,396 326,11	- Other Australian	380,396	326,118
- Other overseas 69,443 65,23	- Other overseas	69,443	65,236
Investment income 84,767 102,20	Investment income	84,767	102,206
Other income 16,566 3	Other income	16,566	35
Revenue for international political or religious adherence programs -	Revenue for international political or religious adherence programs		

Total	R	٩١	nu	10
Totat		51		

2,189,743 2,16

EXPENSES

International aid and development programs expenditure

International projects		
- Funds to international projects	944,456	926,748
- Program support costs	300,922	325,259
Community education	93,201	83,455
Inventory revaluation	16,894	
Fundraising costs		
- Public	294,098	399,247
- Government, multilateral and private sector	49,376	
- Community supporters	62,075	
Accountability and administration	411,633	426,509
Non-monetary expenditure		
Expenses for international political or religious adherence promotion programs		
Domestic program expenditure	1,000	14,485
Total Expenses	2,173,655	2,175,703
EXCESS (DEFICIT) FROM CONTINUING OPERATIONS	16,058	(13,455)

BALANCE SHEET

AS AT 30 JUNE 2014

	\$	\$
ASSETS	2014	2013
Current assets	0 (80.000	0.050.110
Cash and cash equivalents	2,478,030	2,353,118
Trade and other receivables	118,568	264,588
Inventories	33,768	60,269
Assets held for sale	- 64,363	
	64,363	21,425
Total Current Assets	2,694,729	2,699,400
NON-CURRENT ASSETS		
Trade and other receivables		
Other financial assets		
Property, plant and equipment	131,315	184,545
Investment property		
Intangibles		
Other non-current assets		
Total Non-Current Assets	131,315	184,545
TOTAL ASSETS	2,826,044	2,883,945
	2,020,044	2,003,743
LIABILITIES		
Current liabilities		
Trade and other payables	51,119	48,682
Borrowings	53	53
Current tax liabilities		
Other financial liabilities		
Provisions	582,020	657,586
Other		
Total Current Liabilities	633,192	706,321
Non-current liabilities		
Borrowings		
Other financial liabilities		
Provisions	2,674	3,504
Other		
Total Non-Current Liabilities	2,674	3,504
TOTAL LIABILITIES	635,866	709,825
NET ASSETS	2,190,178	2,174,120
EQUITY		
Reserves	500,000	500,000
Funds available for future use	1,690,178	1,674,120
TOTAL EQUITY	2,190,178	2,174,120

STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR ENDED 30 JUNE 2014

	\$	\$	\$
	Retained	General	
	Earnings	Reserve	Total
Balance at 1 July 2012	1,687,575	500,000	2,187,575
Surplus/(deficit) for the year	(13,455)		(13,455)
Balance at 1 July 2013	1,674,120	500,000	2,174,120
Surplus/(deficit) for the year	16,058		16,058
Balance at 30 June 2014	1,690,178	500,000	2,190,178

SUMMARY OF CASH MOVEMENTS

FOR THE YEAR ENDED 30 JUNE 2014

	Cash Available at Beginning of Financial Year	Cash Raised During Financial Year	Cash Disbursed During Financial Year	Cash Available at End of Financial Year
DFAT (AusAID) - ANCP	13,166	150,000	(163,166)	
DFAT (AusAID) - RACS		125,037	(125,037)	
Rotary	337,817	420,144	(472,218)	285,744
Total for Other Purposes	2,002,082	1,552,818	(1,362,666)	2,192,233
TOTAL	2,353,065	2,247,999	(2,123,087)	2,477,977

RECOGNISED DEVELOPMENT EXPENDITURE: VALUE OF VOLUNTEER SERVICES

The value of volunteer services is not included in the accounts. However for the purposes of claiming DFAT (AusAID) Recognised Development Expenditure the following information has been prepared in accordance with the rates approved by DFAT.

Volunteers for the year ended 30 June 2014:

86 surgeons and anaesthetists for a total of 476 days - Executive Level 2	313,446
50 nurses and allied health specialists for a total of 288 days - APS Level 4	93,744

Total Value of Volunteer Services

This financial report is a summarised version of our full financial report. Copies of our 2013/14 audited financial report, including the Directors' Report, can be found at www.interplast.org.au or by contacting the office on 03 9249 1231.

Interplast's financial reports are prepared in accordance with the standards set out in the ACFID Code of Conduct. More information on the code can be found at **acfid.asn.au**



407,190

FINANCIAL SUMMARY

FOR THE YEAR ENDED 30 JUNE 2014

WHERE THE MONEY COMES FROM

INCOME	TOTALS
Community and Corporate Support	\$1,291,043
DFAT (AusAID)	\$163,166
Other Australian Organisations	\$505,433
International Corporations and Trusts	\$69,443
Other Income	\$160,658

TOTAL SUPPORT

\$2,189,743

Community and Corporate Support Income received from the Australian public, Rotary and corporations in the form of public

DFAT (AusAID) Grants received directly from the DFAT - Australian NGO Cooperation Program (ANCP). Other Australian Organisations

the Royal Australasian College of Surgeons as part of DFAT (AusAID) funding via the Pacific Islands Program. International Corporations and Trusts Income received from other Australian organisations, trusts and foundations including

Other Income Income received from in-kind donations, interest and other.



WHERE THE MONEY IS SPENT

COSTS	TOTALS
International Programs Costs	\$1,245,378
Operating Costs	\$428,527
Fundraising Costs	\$498,750
Domestic Programs Costs	\$1,000

TOTAL COSTS

\$2,173,655

International Programs Costs Includes all expenses and support costs associated with our country programs.

Covers administrative and other costs inherent in running an organisation, including staff time in the areas such as finance, program coordination and administration, insurance premiums, office supplies, consultancy fees and other running costs.

Costs associated with attracting more support through donations, sponsorships and community awareness. This includes costs such as staff time, events, advertising, mail-outs, website maintenance and the processing of donations.

Costs associated with supporting further education through our scholarship programs.



THE REAL VALUE IS PRICELESS

COSTS	TOTALS	Fundraising Program Cost	s 0.3%
Volunteer Services*	\$2,484,750	Costs 11%	
53 nurses and allied health specialist placements for a total of 453 days	\$337,750	Operating	
94 surgeons and anaesthetists placements for a total of 715 days	\$2,145,000	Costs 8.7%	
International Programs Costs Operating Costs Fundraising Costs Domestic Programs Costs	\$1,245,378 \$428,557 \$498,750 \$1,000		Volunteer * Services 53%
TOTAL	\$4,658,435	International Program Costs 27%	

* Volunteer Services The value of volunteer services reported in the financial accounts is based on rates determined by the Department of Foreign Affairs and Trade (DFAT) which given the highly specialised nature of our volunteers is a significant underestimation. The above figures represent a more realistic, although still conservative, value based on public sector rates.

FOR MORE DETAILS, OUR FULL FINANCIAL Report is available for download From our website.

WWW.INTERPLAST.ORG.AU

Repairing Tekaeko's left hand Kiribati (Tarawa)

Six year-old Tekaeko was born with syndactyly, a congenital condition that saw the third and fourth fingers on her left hand joined together. This condition made it difficult for her to pick things up and use her hand properly.

During our 2014 visit to Kiribati, the Interplast team was able to repair Tekaeko's hand, separating the digits and thus restoring functionality. Volunteer surgeon Miki Pohl, Interplast's Kiribati Country Coordinator, who has been visiting Kiribati for 20 years, performed the operation.

Categorised as a "least developed country", Kiribati has the lowest gross domestic product (GDP) in the world. With limited local surgical capacity, Kiribati has no local access to plastic and reconstructive services. Resources at Tungaru Central Hospital are generally good, but still lacking in basic equipment and maintenance.

Interplast has undertaken 21 programs to Kiribati since 1986, performing over 1,200 operations and over 1,990 consultations. Additionally, we continue to provide considerable support to improve the capacity of the i-Kiribati medical personnel through hands-on mentoring and other professional development opportunities.





New chance for a toddler Laos (Vientiane)

Earlier this year, in the village where he lives in Laos, 18-month old Seng's life changed in just a few short seconds....

Curious like most toddlers, Seng reached up and pulled a rice-cooker containing boiling water down on his head. The little boy's injuries included deep burns to his face and right hand; and with any hot water injury to the eyes, the risk of blindness is significant.

Two key features of Seng's situation contributed to a positive outcome. A local surgeon who had trained alongside Interplast teams in Laos over a number of years initially treated Seng's burns. Then, our surgical team visiting Laos shortly after his accident, was able to work together with the local surgeon to operate on Seng to further treat his burns before further complications could arise.

Without the timely treatment from that particular local surgeon and from our team, Seng faced the possibility of a lifetime of disability from lasting blindness and facial disfigurement. The far-reaching consequences of this might include dependence on family, social stigma, and barriers to accessing education and other opportunities.

The successful treatment of Seng's burn injuries demonstrates why Interplast's dual focus is so vital. By building the capacity of local medical staff and giving patients access to life-changing medical procedures they would otherwise not be able to afford, not only are we changing lives, we are leaving an invaluable legacy.



Act of Bravery Fiji (Lautoka)

Meet Monish, aged 21. Monish worked as a machinist in Lautoka until an act of bravery changed his life.

Whilst helping a friend to escape a fire Monish received severe burns to both hands and his shoulder. The injuries he sustained impacted his ability to work and earn an income.

On a previous trip to Lautoka, a volunteer Interplast team commenced treatment on Monish with a skin graft to his hand, and planned to continue his treatment on their subsequent visit. This year, when the team returned, Monish received further surgery to release burn scar contractures on his left hand, and to receive skin grafts between his fingers.

Monish's successful treatment has restored functionality and mobility to his hands, ensuring that his future is not restricted by the consequences of his good deed.

WE'RE ACCOUNTABLE

COMPLIANCE AND REGULATION

Interplast operates in a highly regulated environment, with laws, regulations, licences and codes of conduct that we need to comply with to ensure we remain accountable to the community.

ASIC AND ATO

As a public company, Interplast is required to comply with the regulations of the Australian Securities and Investments Commission (ASIC), which regulates the preparation of financial statements.

The Australian Taxation Office (ATO) has given Interplast the status of a Deductible Gift Recipient (DGR), granted exemption from Income Tax and provided concessions for Fringe Benefits Tax and GST.

ACCREDITATION

Interplast is a fully accredited and trusted recipient of funds from the Department of Foreign Affairs and Trade (DFAT) as part of the Australian NGO Cooperation Program (ANCP), the program responsible for managing the Australian Government's official overseas aid program. Our accreditation is maintained through a rigorous process by DFAT that is undertaken every five years, involving an in-depth assessment of our management capacity, systems, operations and linkages with the Australian community against a set of agreed criteria.

ACFID

Interplast is a signatory to the Australian Council for International Development (ACFID) Code of Conduct. ACFID is the peak body for NGOs and their code of conduct upholds the highest standards of ethics, effectiveness and accountability. For further information on the code, please refer to the ACFID Code of Conduct Guidance Document, available at acfid.asn.au

Complaints relating to a breach of the ACFID Code of Conduct, by an ACFID member can be made at the ACFID Code of Conduct Committee.

FUNDRAISING

Interplast is registered with the Australian Charities and Not-for-profits Commission (ACNC) and abides by all relevant national and state legislation.

Fundraising licenses are required

by all states of Australia in order to raise funds within their borders. Interplast holds all required licenses and complies with the requirements associated with these licenses, which includes such conditions as providing extra reporting to particular states. Interplast is a member of the Fundraising Institute of Australia and as such abides by the Code of Conduct.

COMPLAINTS

Interplast has a process for handling any complaints. The complaints policy and process can be found on our website www.interplast.org.au If you wish to lodge a complaint about Interplast email contactus@interplast. org.au, phone our office on 03 9249 1231 or mail the principal office listed on the back cover.

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Interplast Australia & New Zealand is actively supported by Rotarians in Clubs and Districts throughout Australia and New Zealand.





Proudly supported by the Australian Society of Plastic Surgeons (ASPS) and New Zealand Association of Plastic Surgeons (NZAPS).



















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